

# Creating DID Destinations on PRI

## Avaya IP Office Essential

### Telquest Tech Support

The screenshot illustrates the steps to create a DID destination in the Avaya IP Office web interface. The interface is divided into several sections, with callouts providing instructions:

- 1. Right click here...**: Points to the 'Incoming Call Route (18)' link in the left sidebar.
- 2. Click here...**: Points to the 'New' option in the context menu that appears after right-clicking.
- 3. Click this tab...**: Points to the 'Destinations' tab in the top navigation bar.
- 4. Enter the Line Group of the PRI (0 by Default)**: Points to the 'Line Group Id' dropdown menu, which is currently set to '0'.
- 5. Enter the first DID Number...**: Points to the 'Incoming Number' text input field, which contains the number '7872351234'.

The 'Destinations' tab is active, showing a list of fields for configuring a new destination:

Field	Value
Bearer Capability	Any Voice
Line Group Id	0
Incoming Number	7872351234
Incoming Sub Address	
Incoming CLI	
Locale	
Priority	1 - Low
Tag	
Hold Music Source	System Source

7. Click this tab...

Standard Voice Recording Destinations

Bearer Capability Any Voice

Line Group Id 0

Incoming Number 7872351234

Incoming Sub Address

Incoming CLI

Locale

Priority 1 - Low

Tag

Hold Music Source System Source

**Note: Full DID Number**

8. Select which phone the DID will ring

Standard Voice Recording Destinations

TimeProfile	Destination
Default Value	201 Operator 1
*	

9. Click OK button at the bottom of the page...

OK Cancel Help

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To add additional DID “Incoming Call Routes” go to Step 1 and repeat.

At Step 5, change it the next DID Number.

At Step 8, change it to the next extension.